

THE METROHEALTH SYSTEM
QUALITY & SAFETY COMMITTEE
BOARD OF TRUSTEES
REGULAR MEETING MINUTES

DATE: August 8, 2018

TIME: 12:00 p.m.

PLACE: MetroHealth Medical Center
K107, Business Services Building

COMMITTEE

TRUSTEES: Mr. Moss, Dr. Silvers

STAFF: Dr. Boulanger, Ms. Abramov, Mr. Chadwick, Dr. Chehade, Ms. Dee, Mr. Gutridge, Dr. Golob, Ms. Kiedio, Dr. Margolius, Dr. Mercer, Dr. Nemer, Ms. Rajki, Ms. Negron-McDaniel, Dr. Watts and Dr. Werner

ABSENT: Dr. Boutros, Ms. Connelly, Mr. Kaufmann, Ms. Kline, Mr. McDonald, Mr. Monnolly, Ms. Platten, Mr. Stern, Ms. Whiting, Ms. Anderson and Mr. Hurwitz

Mr. Moss called the regular meeting of the Quality & Safety Committee to order at 12:06 p.m.

I. Approval of Minutes – May 9, 2019

The minutes of the May 9, 2019 Quality & Safety Committee Meeting were approved as presented.

II. DISCUSSION ITEMS

A. Equitable Care – Dr. Margolius & Dr. Nemer

Before Dr. Margolius started, Dr. Watts introduced Lourdes Negron-McDaniel, Director of Inclusion and Diversity to the committee. Ms. Negron-McDaniel stated that her team has been looking at race, ethnicity and language data for the past two years with positive results. Dr. Margolius stated that MetroHealth serves racial and ethnic minorities better than the national benchmark. Latino patients have worse outcomes in chronic disease management and we have an opportunity to be the leader in Cleveland for Latino care with the right investment of resources. Patients with primary care providers have a

better health in all outcomes, which highlights the importance of continuing to invest in a strong Primary Care team and services. Our ACO efforts succeeded in that patients served by Payers who have care coordination and population health efforts do better.

B. 2017 Quality & Patient Safety Review – Dr. Watts

Dr. Watts distributed the Quality & Patient Safety Review packets to the committee.

C. 2018 Systems and QI Goals Update – Dr. Watts

Dr. Watts presented the reports for ACO Quality Metrics, Hospital Performance for Decreased ED Time After the Decision to Admit, IP Discharge Time of Day, Care Pathways Developed and Implemented, PSI 90 Composite, HAI Reductions, SSI Reduction, 30-Day Readmissions, Sharp Injuries, Order Set Utilizations, TeamSTEPPS Implementation, and Care Equitability.

D. Patient Safety Survey Results and Discussion of Next Steps – Dr. Golob

Dr. Golob discussed several areas where we are improving in patient safety. Some of the areas of improvement are increased staffing for the safety program, restructuring the approach to Serious Event Reporting and Critical Incident Reviews, restructuring the Safety Steering Committee (PQRSC), joining a patient safety organization (Vizient), FMEA on Workplace Safety, restructuring of Needlestick Response Protocol, on-going reinforcement of Universal Protocol (Time Outs), and direct PI projects in safety domains. Dr. Golob also stated we are decreasing CAUTI rates. An award in Patient Safety has been established called the Great Catch Award. The first award will be presented to an EVS worker in September.

III. NON-CONSENT/ACTION ITEMS

None

IV. CONSENT ITEMS

None

There being no further business to come before the Committee, the meeting was adjourned at 1:49 p.m.

Respectfully,

Mr. John Moss, Chairman
Board of Trustees